



LLUMAR COMMERCIAL WARRANTY OVERVIEW Form L1386

Five- (5) year warranty coverage on DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, R15GOSRPS, R15BLSRPS, DL30GNSRPS, all NRM, RM, UVCL and Frosted Sparkle products.

Seven- (7) year warranty coverage on R30BSRPS4, R15BSRCDF, R30BSRCDF, and R30GSRCDF.

Ten- (10) year warranty coverage on E1220SRCDF, N1020SRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, PCR15BLUE, PCR35GREEN, R20SRCDF, R35SRCDF, R50SRCDF, N1020BSRCDF, N1035BSRCDF and N1050BSRCDF.

WARRANTY COVERAGE

- Film will maintain reflective properties without crazing, cracking or peeling and maintain adhesive properties without blistering, bubbling or delaminating from the glass.
- Warranty is extended to the original consumer and is non-transferable.
- Warranty coverage is extended to installations less than 2,500 square feet.
- Installations over 2,500 square feet require pre-approval by Technical Services using **form L1066** (no payment required).
- Thermal shock fracture coverage on N1040SRCDF, N1050SRCDF, N1065SRCDF, N1020BSRCDF, N1035BSRCDF, N1050BSRCDF, R20SRCDF, R35SRCDF, R50SRCDF AND NRMP52 for a period of **twenty-four (24) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- Seal failure coverage on N1040SRCDF, N1050SRCDF, N1065SRCDF, N1020BSRCDF, N1035BSRCDF, N1050BSRCDF, R20SRCDF, R35SRCDF, R50SRCDF AND NRMP52 for a period of **twenty-four (24) months if covered by the original sealed unit manufacturer. Due to the wide variety of compounds used, no warranty coverage is provided for window “backbedding sealants”.**
- Glass breakage and/or seal failure coverage for other products not covered may be purchased separately on **form 347 or L1066** with pre-approval from Technical Services.
- Limited to a value of \$500 (U.S. \$) per window for labor and/or material for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- Evidence/copy of a seal failure warranty that is currently in force from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.



LLUMAR COMMERCIAL WARRANTY OVERVIEW
Form L1386

REQUIREMENTS

- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty

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LLUMAR RESIDENTIAL WARRANTY OVERVIEW

Form L1148

The following warranty coverage is applicable on N1020SRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, N1020BSRCDF, N1035BSRCDF, N1050BSRCDF, PCR15BLUE, PCR35GREEN, R20SRCDF, R35SRCDF AND R50SRCDF.

WARRANTY COVERAGE

- **Lifetime warranty** against crazing, peeling, demetallizing, bubbling, delaminating and discoloration.
- Warranty is extended to the **original consumer** for as long as they live in the home and is **non-transferable**.
- Warranty coverage is extended to installations **less than 2,500 square feet**.
- Installations **over 2,500 square feet require pre-approval** by Technical Services using **form L1066**.
- **Thermal shock fracture** coverage on all products listed above **EXCEPT N1020SRCDF, PCR15BLUE AND PCR35GREEN** for a period of **twenty-four (24) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage on all products listed above **EXCEPT N1020SRCDF, PCR15BLUE AND PCR35GREEN** for a period of **twenty-four (24) months** **if covered by the original sealed unit manufacturer.** **Due to the wide variety of compounds used, no warranty coverage is provided for window “backbedding sealants”.**
- Glass breakage and/or seal failure coverage for other products not covered may be purchased separately on **form 347 or L1066** with pre-approval from Technical Services.
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer’s film-to-glass recommendations on suitable interior surfaces of glass windows.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Defect must be a direct result of an approved LLumar Window Film
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for glass breakage and/or seal failure claims
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty



LLUMAR “DR” WINDOW FILMS WARRANTY OVERVIEW

Form L1569

The following warranty coverage is applicable on all products beginning with “DR”.

WARRANTY COVERAGE

- **Lifetime** warranty against crazing, peeling, discoloration, demetallizing and delaminating for **RESIDENTIAL APPLICATIONS ONLY**.
- **10-year** warranty against crazing, peeling, discoloration, demetallizing, and delaminating for **COMMERCIAL APPLICATIONS ONLY**.
- Warranty is extended to the **original consumer** for as long as they live in the home and is **non-transferable**.
- Warranty coverage is extended to installations **less than 2,500 square feet**.
- Installations **over 2,500 square feet require pre-approval** by Technical Services using **form L1066**.
- **Thermal shock fracture** coverage on all products listed above for a period of **sixty (60) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized**.
- **Seal failure** coverage on all products listed above for a period of **thirty-six (36) months** **if covered by the original sealed unit manufacturer**. **Due to the wide variety of compounds used, no warranty coverage is provided for window “backbedding sealants”**.
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer’s film-to-glass recommendations on suitable interior surfaces of glass windows.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Defect must be a direct result of an approved LLumar Window Film
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for glass breakage and/or seal failure claims
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty



LLUMAR MAGNUM “GRAFFITI” WINDOW FILMS WARRANTY OVERVIEW Form L1559

The following warranty coverage is applicable on all products beginning with GCL.

WARRANTY COVERAGE

- Two-year warranty against blistering, bubbling or delaminating from glass when applied to exterior glass.
- Warranty is extended to the original consumer for as long as they live in the home and is non-transferable.
- Warranty coverage is extended to installations less than 2,500 square feet.
- Installations over 2,500 square feet require pre-approval by Technical Services using **form L1066**.

REQUIREMENTS

- All LLumar Magnum products must be installed by an authorized dealer and must be installed according to the manufacturer’s film-to-glass recommendations on suitable interior surfaces of glass windows.
- Proof of purchase of LLumar Magnum film and specific description of defect for which the claim is being submitted.
- Defect must be a direct result of an approved LLumar Magnum Window Film.
- Any additional requirements as they appear on the warranty.



LLUMAR PURCHASED TWO-YEAR GLASS BREAKAGE & SEAL FAILURE WARRANTY
OVERVIEW
Form L1066

The following warranty coverage is applicable on all LLumar products, except RK20SIPS.

WARRANTY COVERAGE

- **Thermal shock fracture** coverage for a period of **twenty-four (24) months.**
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage for a period of **twenty-four (24) months, if covered by the original sealed unit manufacturer. Due to the wide variety of compounds used, no warranty coverage is provided for window “backbedding sealants”.**
- Warranty is extended to the **original consumer** and is **non-transferable.**
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer’s film-to-glass recommendations on suitable interior surfaces of glass windows.
- **Pre-approval** of installation by Technical Services.
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- White and pink copies must be mailed to CPFilms with payment (see Fee Schedule in Flat Glass Warranty Procedures book) for validation.
- A copy of the **standard LLumar** warranty **must be attached** to this warranty to be valid.
- Consumer **must provide** a CPFilms **validated** copy of warranty.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.
- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty and the standard LLumar warranty.



LLUMAR PURCHASED GLASS BREAKAGE (ONE OR TWO-YEAR) WARRANTY
OVERVIEW
Form 347

The following warranty coverage is applicable on all LLumar products, except RK20SIPS.

WARRANTY COVERAGE

- **Thermal shock fracture** coverage for a period of **either** twelve (12) **or** twenty-four (24) months (appropriate box must be checked).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- Warranty is extended to the **original consumer** and is **non-transferable.**
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- **Pre-approval** of installation by Technical Services.
- White and pink copies must be mailed to CPFilms with payment (see Fee Schedule in Flat Glass Warranty Procedures book) for validation.
- A copy of the **standard LLumar** warranty **must be attached** to this warranty to be valid.
- Consumer **must provide** a CPFilms **validated** copy of warranty.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.
- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty and the standard LLumar warranty.



LLUMAR MAGNUM WARRANTY OVERVIEW

Form L1401

The following warranty coverage is applicable on LLumar Magnum Safety and Security Films with the product prefix letters **SCL, R (except R30BSRPS4), and N.**

WARRANTY COVERAGE

- **Lifetime** warranty against crazing, peeling, discoloration, demetallizing and delaminating for **RESIDENTIAL APPLICATIONS ONLY.**
- **10-year** warranty against crazing, peeling, discoloration, demetallizing, and delaminating for **COMMERCIAL APPLICATIONS ONLY.**
- **Thermal shock fracture** coverage on **SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, SCLSRPS15, N1040SRPS4, N1050SRPS4, N1040SRPS8, N1050SRPS8, R20SRPS4, R20SRPS8, AND NUV65SRPS4** for a period of **twenty-four (24) months** (excluding laminated glass).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage on **SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, SCLSRPS15, N1040SRPS4, N1050SRPS4, N1040SRPS8, N1050SRPS8, R20SRPS4, R20SRPS8, AND NUV65SRPS4** for a period of **twenty-four (24) months, if covered by the original sealed unit manufacturer.** **Due to the wide variety of compounds used, no warranty coverage is provided for window “backbedding sealants”.**
- Warranty is extended to the **original purchaser** only at the time of installation and is **non-transferable.**
- **Unapproved applications** of 7 mil or greater are warranted for **material replacement only (no labor).**
- Glass breakage and/or seal failure coverage may be purchased on **form 347 or L1066** for all products not listed above.
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar Magnum products must be installed by an authorized dealer and must be installed according to the manufacturer’s film to glass recommendations on suitable interior surfaces of glass windows.
- **Residential applications** of films 7 mil or greater **require** the dealer to be **approved** by the manufacturer **prior** to installation to get a film and labor warranty.
- **Commercial applications** of films 7 mil or greater require the dealer to be **approved** by the manufacturer **prior** to installation to get a film and labor warranty.
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Proof of purchase of LLumar Magnum film and specific description of defect for which claim is being submitted. Defect must be a direct result of an approved LLumar Magnum Window Film.



LLUMAR MAGNUM WARRANTY OVERVIEW

Form L1401

- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty.

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LLUMAR RK20SIPS WARRANTY OVERVIEW

Form L1261

The following warranty coverage is applicable on LLumar [RK20SIPS](#).

WARRANTY COVERAGE

- **10-year** warranty against cracking, crazing, or demetallizing when installed on [vertical glazing](#).
- **5 year** warranty against cracking, crazing, or demetallizing when installed on [sloped glazing](#).
- Warranty is extended to the [original purchaser](#) only at the time of installation and is [non-transferable](#).
- Warranty is for [material replacement only](#) (no labor).

REQUIREMENTS

- RK20SIPS products must be installed by an authorized dealer and must be installed according to the manufacturer's film to glass recommendations on suitable [exterior](#) glass surfaces with an [approved silicone sealant](#).
- Proof of purchase of LLumar RK20SIPS film and specific description of defect for which claim is being submitted.
- Defect must be a direct result of LLumar RK20SIPS Window Film.
- Any additional requirements as they appear on the warranty.



LLUMAR AUTOMOTIVE WARRANTY OVERVIEW

Form L1178A

Three- (3) year warranty coverage on **Traditional Non-Metal Films** (Jet, AT films installed before April 1, 2003 and AT Grey films installed after April 1, 2003).

Five- (5) year warranty coverage on **SUVShield installed before April 1, 2003.**

Lifetime warranty coverage on **UVShield™, LLumaStar™, High Performance Metal Combinations, Platinum Plus™, Premium Metal Combinations and SUVShield** (SUVShield installations after April 1, 2003).

WARRANTY COVERAGE

- Warranted against cracking, peeling or demetallizing.
- **Platinum Plus™ and LLumaStar™** are warranted against color change. LLumaStar™ is defined as AT Charcoal, ATR Charcoal, and SUVShield installed after April 1, 2003 and Stealth installed after July 1, 2005.
- **High Performance (ATR)** products installed before January 1, 1996 **are only valid if** a Lifetime Warranty was purchased at time of original installation.
- Warranty is extended to the original consumer and is **only transferable when using Form L1150.**

REQUIREMENTS

- All LLumar products must be installed by an authorized LLUMAR/CPFilms Inc. installer in accordance with the manufacturer's recommended installation procedures.
- Warranty card must be filled out **completely and legibly.**
- Consumer **must retain** the **warranty registration card and original receipt** for warranty service.
- **Must be used in accordance with State or Provincial laws.**